

Handset Cradle/Sensor Assembly Replacement Kit

Model 12761-002

Confidentiality Notice

This manual is provided solely as an operational, installation, and maintenance guide and contains sensitive business and technical information that is confidential and proprietary to GAI-Tronics. GAI-Tronics retains all intellectual property and other rights in or to the information contained herein, and such information may only be used in connection with the operation of your GAI-Tronics product or system. This manual may not be disclosed in any form, in whole or in part, directly or indirectly, to any third party.

General Information

This kit is for use on the following models: Model 9101, 9101A, 9105, 9105A, 9201, 9201A, 9205, and 9205A.

Installation

Models 9101, 9101A, 9105, and 9105A

Removing the Old Assembly

- 1. Remove the two mounting screws from the mounting bracket. Remove the subset from the mounting bracket.
- 2. Remove the six screws holding the unit together.
- 3. Lay the unit open to access the PCBA.
- 4. Note the location of and remove the two reed switch wires from the PCBA.
- 5. Use a Phillips screwdriver to remove the two screws securing the handset cradle to the front panel. Set the screws aside.
- 6. Pull the old cradle assembly through the front panel, and discard it.

MODEL 12761-002 HANDSET CRADLE/SENSOR ASSEMBLY REPLACEMENT KIT

Pub. 42003-074 Page: 2 of 2

Installing the New Assembly

- 1. Feed the two wires through the opening in the front panel.
- 2. Use the new screws to secure the new handset cradle. The wider end of the cradle must be towards the top of the unit to allow the handset to fit in the cradle.
- 3. Connect the two wires from the assembly to the PCBA at the same location as the old switch.
- 4. Replace the six screws to reassemble the unit.
- 5. Use the two mounting screws to secure the subset to the mounting bracket.

Models 9201, 9201A, 9205, and 9205A

Removing the Old Assembly

- 1. Remove the unit from the wall or mounting surface.
- Remove the four back panel screws.
- 3. Lay the unit open to access the PCBA.
- 4. Note the location of and remove the two reed switch wires from the PCBA.
- 5. Remove the four screws holding the top half of the printed circuit board, and unfold it.
- 6. Remove the standoffs holding the lower half of the board, and move the board aside.
- 7. Use a Phillips screwdriver to remove the two screws securing the handset cradle to the front panel. Set the screws aside.
- 8. Pull the old cradle assembly through the front panel, and discard it.

Installing the New Assembly

- 1. Feed the two wires through the opening in the front panel.
- 2. Use the new screws to secure the handset cradle. The wider end of the cradle must be towards the top of the unit to allow the handset to fit in the cradle.
- 3. Reinstall the lower half of the PCBA with the standoffs.
- 4. Fold the top half of the board over, and secure it with the screws.
- 5. Connect the two wires from the assembly to the PCBA at the same locations as the old switch.
- 6. Attach the back panel with the four screws.
- 7. Remount the unit.

Warranty

Equipment. GAI-Tronics warrants for a period of one (1) year from the date of shipment, that any GAI-Tronics equipment supplied hereunder shall be free of defects in material and workmanship, shall comply with the then-current product specifications and product literature, and if applicable, shall be fit for the purpose specified in the agreed-upon quotation or proposal document. If (a) Seller's goods prove to be defective in workmanship and/or material under normal and proper usage, or unfit for the purpose specified and agreed upon, and (b) Buyer's claim is made within the warranty period set forth above, Buyer may return such goods to GAI-Tronics' nearest depot repair facility, freight prepaid, at which time they will be repaired or replaced, at Seller's option, without charge to Buyer. Repair or replacement shall be Buyer's sole and exclusive remedy. The warranty period on any repaired or replacement equipment shall be the greater of the ninety (90) day repair warranty or one (1) year from the date the original equipment was shipped. In no event shall GAI-Tronics warranty obligations with respect to equipment exceed 100% of the total cost of the equipment supplied hereunder. Buyer may also be entitled to the manufacturer's warranty on any third-party goods supplied by GAI-Tronics hereunder. The applicability of any such third-party warranty will be determined by GAI-Tronics.

<u>Services.</u> Any services GAI-Tronics provides hereunder, whether directly or through subcontractors, shall be performed in accordance with the standard of care with which such services are normally provided in the industry. If the services fail to meet the applicable industry standard, GAI-Tronics will re-perform such services at no cost to buyer to correct said deficiency to Company's satisfaction provided any and all issues are identified prior to the demobilization of the Contractor's personnel from the work site. Re-performance of services shall be Buyer's sole and exclusive remedy, and in no event shall GAI-Tronics warranty obligations with respect to services exceed 100% of the total cost of the services provided hereunder.

<u>Warranty Periods.</u> Every claim by Buyer alleging a defect in the goods and/or services provided hereunder shall be deemed waived unless such claim is made in writing within the applicable warranty periods as set forth above. Provided, however, that if the defect complained of is latent and not discoverable within the above warranty periods, every claim arising on account of such latent defect shall be deemed waived unless it is made in writing within a reasonable time after such latent defect is or should have been discovered by Buyer.

<u>Limitations / Exclusions.</u> The warranties herein shall not apply to, and GAI-Tronics shall not be responsible for, any damage to the goods or failure of the services supplied hereunder, to the extent caused by Buyer's neglect, failure to follow operational and maintenance procedures provided with the equipment, or the use of technicians not specifically authorized by GAI-Tronics to maintain or service the equipment. THE WARRANTIES AND REMEDIES CONTAINED HEREIN ARE IN LIEU OF AND EXCLUDE ALL OTHER WARRANTIES AND REMEDIES, WHETHER EXPRESS OR IMPLIED BY OPERATION OF LAW OR OTHERWISE, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Return Policy

If the equipment requires service, contact your Regional Service Center for a return authorization number (RA#). Equipment should be shipped prepaid to GAI-Tronics with a return authorization number and a purchase order number. If the equipment is under warranty, repairs or a replacement will be made in accordance with the warranty policy set forth above. Please include a written explanation of all defects to assist our technicians in their troubleshooting efforts.

Call 800-492-1212 (inside the USA) or 610-777-1374 (outside the USA) for help identifying the Regional Service Center closest to you.